

Yadtel Wireless Accessibility Services

Customer Care

Yadtel meets and assists our mobile subscribers' needs for the vision and hearing impaired. Yadtel offers numerous mobile phones that are hearing aid compatible. As an AT&T Authorized Retailer we also provide handsets that are CVAA compliant (Communications and Video Accessibility Act of 2010).

Hearing Aid Compatible Phones

Yadtel offers HAC compatible handsets and devices in all major price categories, including low, moderate, and high-end, feature-rich handsets. The Yadtel sales staff is trained to assist all existing and prospective customers looking for an HAC compliant device handset. You may view a list of the HAC compatible handsets [here](#).

Accessibility for Vision Impaired

Yadtel provides accessibility resources to our customers via website links such as:

<http://www.apple.com/accessibility/> (For use with iPhone devices)

<http://www.codefactory.es/en/> (For use with Android and Windows Phone 8)

No Charge for Directory Assistance

Yadtel recognizes that directory assistance services can provide helpful dialing assistance for customers with significant visual, cognitive, and physical disabilities. That's why we're pleased to waive the per call charge to **411** for those with qualifying disabilities. A subscriber who is blind, vision impaired or cannot use a directory may qualify for exemption from directory assistance charges from AT&T.

Large Font Bills

Call our Customer Sales and Service department to request large font billing.

For more information about any of these services, please contact our Customer Sales and Service department at 336-463-5022.